PRIORITY I. HEALTH & WELLNESS ACROSS THE LIFESPAN

OUTCOMES FOR ALASKA PERFORMANCE MEASURES

Alaskans are healthy

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EFFECTIVENESS MEASURE: Percent of Alaskans who demonstrate improved health status * **EFFICIENCY MEASURE:** Cost per percentage of improved health *

EFFECTIVENESS MEASURE: Percent of Alaskans reporting very good/good health **EFFICIENCY MEASURE:** Treatment costs per capita

Alaskans are free from unintentional injury



EFFECTIVENESS MEASURE: Number of Alaskans experiencing unintentional injuries **EFFICIENCY MEASURE:** Cost of injury prevention program per capita

Alaskans are free from substance abuse and dependency



EFFECTIVENESS MEASURE: Percent of Alaskans discharged from substance abuse treatment services who successfully completed treatment

EFFICIENCY MEASURE: Cost of treatment per completion

EFFECTIVENESS MEASURE: Rate of tobacco use by age group
EFFICIENCY MEASURE: Cost per capita of Tobacco Prevention and Control program

Alaska children receiving department services live in a supportive setting



EFFECTIVENESS MEASURE: Percent of children receiving department services who are safe and supported *

EFFICIENCY MEASURE: Cost of services per child *

Older Alaskans live safely in their communities



EFFECTIVENESS MEASURE: Number of months Long Term Services and Supports recipients are able to remain in their home before institutional placement

EFFICIENCY MEASURE: Average cost of Long Term Services and Supports per recipient

Alaskans with disabilities live safely in the least restrictive environment



EFFECTIVENESS MEASURE: Percent of Alaskans who are receiving community-based Long Term Services and Supports

EFFICIENCY MEASURE: Average cost for waiver-eligible Alaskans who are living in ICFMR or Nursing Home vs. those who are living independently with Long Term Services and Supports

Alaskans with behavioral health issues report improvement in key life domains



EFFECTIVENESS MEASURE: Percent of Behavioral Health clients who report improvement in quality of life between their initial Client Status Review and first subsequent review

EFFICIENCY MEASURE: Average cost of care for those who report improved quality of life vs. those who do not report improved quality of life

PRIORITY II. HEALTH CARE ACCESS, DELIVERY & VALUE

OUTCOMES FOR ALASKA PERFORMANCE MEASURES

Each Alaskan has a primary care provider



EFFECTIVENESS MEASURE: Percent of individuals served by the department who have a primary care provider *

EFFICIENCY MEASURE: Cost per recipient served by the department who has a primary care provider *

Alaskans with chronic or complex medical conditions receive integrated care



EFFECTIVENESS MEASURE: Number of Medicaid recipients enrolled in medical home **EFFICIENCY MEASURE:** Cost per recipient in medical home vs. cost per recipient not enrolled in medical home

EFFECTIVENESS MEASURE: Percent of providers connected to the Health Information Exchange (HIE) for Directed Exchange

EFFICIENCY MEASURE: Percent of providers connected to the Health Information Exchange (HIE) for Query-Based Exchange

EFFICIENCY MEASURE: Cost per provider connected to the Health Information Exchange

Alaskans have access to health care.



EFFECTIVENESS MEASURE: Percent of Alaskans in urban communities that can access care * **EFFICIENCY MEASURE:** Department cost per percent of Alaskans with access to care

EFFECTIVENESS MEASURE: Percent of Alaskans in rural communities that can access care * **EFFICIENCY MEASURE:** Department cost per percent of Alaskans with access to care

^{*} Asterisks denote a department-level measure that is an aggregate of more than one division-level measures.

PRIORITY III. SAFE & RESPONSIBLE INDIVIDUALS, FAMILIES & COMMUNITIES

OUTCOMES FOR ALASKA PERFORMANCE MEASURES

Alaska families develop work skills

EFFECTIVENESS MEASURE: Percent of individuals receiving employment-related services from department who achieve employment

EFFICIENCY MEASURE: Cost of supported employment services per successful participant

Alaska families have safe and affordable child care

EFFECTIVENESS MEASURE: Percent of licensed child care facilities in Alaska **EFFICIENCY MEASURE:** Average time to process a license application

EFFECTIVENESS MEASURE: Percent of children in licensed facilities EFFICIENCY MEASURE: Average cost of child care per hour per child provided in a licensed facility

Alaska families have warm homes

EFFECTIVENESS MEASURE: Percent of low-income households that receive heating assistance **EFFICIENCY MEASURE:** Average application cycle time

Alaska families have food security

EFFECTIVENESS MEASURE: Percent of low-income Alaskans receiving supplemental nutrition benefits **EFFICIENCY MEASURE:** Accuracy rate for initial eligibility determinations **EFFICIENCY MEASURE:** Initial application cycle time

Alaska children at risk of maltreatment are protected from abuse

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EFFECTIVENESS MEASURE: Percent of Alaska children with substantiated reports of abuse or neglect **EFFICIENCY MEASURE:** Average time to initiate an investigation EFFICIENCY MEASURE: Percent of safety assessments concluded within required timeframes

EFFECTIVENESS MEASURE: Number of children in foster care who achieve or maintain permanency within required timeframes

EFFICIENCY MEASURE: Percent of children who re-enter care within six months

Alaska adults at risk of maltreatment are protected from abuse, neglect and exploitation EFFECTIVENESS MEASURE: Percent of Alaska adults with substantiated reports of abuse or neglect EFFICIENCY MEASURE: Average time to initiate an investigation EFFICIENCY MEASURE: Percent of safety assessments concluded within required timeframes

Health and social service facilities in which Alaskans are served are safe

EFFECTIVENESS MEASURE: Percent of licensed facilities that are free from reports of harm * EFFICIENCY MEASURE: Cost for licensure functions and oversight * **EFFICIENCY MEASURE:** Percent of time that enforcement action is taken within required timeframe *

EFFECTIVENESS MEASURE: Percent of background checks completed within established timeframes **EFFICIENCY MEASURE:** Cost of administering background check program **EFFICIENCY MEASURE:** Average time to complete final determination

Alaska communities support tobacco enforcement

EFFECTIVENESS MEASURE: Incidence of underage smoking EFFICIENCY MEASURE: Cost of Tobacco Prevention and Control program per capita

EFFECTIVENESS MEASURE: Vendor compliance rate with laws regulating the sale of tobacco products to youth (i.e., based on Syntar retailer violation rate)

EFFICIENCY MEASURE: Percent of youth-accessible tobacco vendors that receive an educational visit from Tobacco Enforcement staff

Juveniles develop and demonstrate skills in positive decision-making EFFECTIVENESS MEASURE: Rate of recidivism for juveniles receiving services from the department **EFFICIENCY MEASURE:** Cost of services per number of juveniles served

Alaskans with health conditions practice self-management

EFFECTIVENESS MEASURE: Percent of clients with chronic disease enrolled in self-management programs

EFFICIENCY MEASURE: Cost per client for self-management services

Alaskans choose respect

EFFECTIVENESS MEASURE: Rate of Domestic Violence/Interpersonal Violence referrals to community

EFFICIENCY MEASURE: Number of clients screened for Domestic Violence/Interpersonal Violence *

Alaska communities prepare for disaster

EFFECTIVENESS MEASURE: Percent of Alaska communities that participated in at least one disaster preparedness activity during state fiscal year

EFFICIENCY MEASURE: Cost for disaster preparedness training per participant