## ALASKA STATE LEGISLATURE

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#### Charlie Huggins Senator

# Sponsor Statement Senate Bill 272 – Rental Car Fees

"An Act relating to charges for rented motor vehicles, including cost recovery fees, and making a violation of the rented motor vehicle charge provisions an unfair trade practice."

SB 272 is a technical bill that would allow rental car companies to do in Alaska what they already do in thirty other states. Alaska law is currently silent on the issue of separately-listed charges on rental car statements for the recovery of fees. This bill would require those fees to be listed separately and clearly identified on the rental car agreement.

The industry standard is to turn over the rental car fleet every twelve months and to associate the costs of licensing the vehicles, concessions, and airport or facility-related costs with the vehicles themselves. In addition to government taxes and surcharges, rental car companies assess additional "cost recovery fees" to offset those costs. Consumers should be made aware, and be able to see the fees they are charged, on both the rental bill and in an online quote. This bill would provide full disclosure and transparency of "cost recovery fees" included in rental car agreements. In addition, this legislation would make violating the provision an unfair trade practice.

Contact: Edra Morledge 465-6419 SB 272, 26-LS1393\A February 16, 2010

#### SENATE BILL NO. 272

## IN THE LEGISLATURE OF THE STATE OF ALASKA

### TWENTY-SIXTH LEGISLATURE - SECOND SESSION

#### BY SENATOR HUGGINS

Introduced: 2/10/10

Referred: Transportation, Labor and Commerce

#### A BILL

#### FOR AN ACT ENTITLED

- "An Act relating to charges for rented motor vehicles, including cost recovery fees, and 1 making a violation of the rented motor vehicle charge provisions an unfair trade 2 3 practice." BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF ALASKA: 4 \* Section 1. The uncodified law of the State of Alaska is amended by adding a new section 5 6 to read: LEGISLATIVE FINDING AND INTENT. The legislature finds that there are rental 7 8 car agreements that include fees in addition to the rental rate and taxes. It is the intent of the legislature that car rental agreements separately identify and charge for these additional fees 9 10 and the taxes in the rental car agreements. \* Sec. 2. AS 45.45 is amended by adding new sections to read:
- 11
- 12 Article 7A. Car Rental Fees.
- 13 Sec. 45.45.450. Identification of cost recovery fees. If a rental car business charges a cost recovery fee, the rental car business shall separately identify and charge 14

1	for each cost recovery fee in writing in the rental car agreement. In this section, "cost
2	recovery fee" means a vehicle licensing cost recovery fee, an airport-related cost, a
3	government tax, or a government surcharge.
4	Sec. 45.45.460. Vehicle licensing cost recovery fee. (a) A rental car business
5	may not charge a renter a vehicle licensing cost recovery fee unless the vehicle
6	licensing cost recovery fee represents a good faith estimate by the rental car business
7	of the average daily cost to the rental car business of recovering its actual total annual
8	licensing costs in the state during a calendar year.
9	(b) If the total amount of the vehicle licensing cost recovery fees collected by
10	a rental car business during a calendar year exceeds the actual amount of the car rental
11	business's licensing costs during that calendar year, the car rental company shall
12	(1) retain the excess amount; and
13	(2) adjust the good faith estimate required by (a) of this section for the
14	next calendar year so that the good faith estimate reflects the excess amount.
15	(c) In addition to the adjustment required by (b) of this section, a car rental
16	business may adjust its vehicle licensing cost recovery fee during the calendar year
17	when the excess vehicle licensing cost recovery fees are collected, if the vehicle
18	licensing cost recovery fee otherwise complies with this section.
19	Sec. 45.45.470. Definitions. In AS 45.45.450 - 45.45.470,
20	(1) "car" means a motor vehicle;
21	(2) "licensing cost" means the cost of titling, registering, obtaining
22	license plates for, or inspection of the rental cars of a rental car business in the state;
23	(3) "motor vehicle" has the meaning given in AS 28.90.990;
24	(4) "rental car business" means a person who engages in the business
25	of renting cars in the state;
26	(5) "vehicle licensing cost recovery fee" means a fee to recover
27	licensing costs.
28	* Sec. 3. AS 45.50.471(b) is amended by adding a new paragraph to read:
29	(57) violating AS 45.45.450 - 45.45.470 (car rental fees).

## FISCAL NOTE

Identifier (file name): SB272-LAW-CIV-02-19-10	STATE OF ALASKA 2010 LEGISLATIVE SESSION					Fiscal Note Number: Bill Version; () Publish Date:		SB 272	
Requester Transportation Component Number 2717  Expenditures/Revenues (Thousands of Dollars)  Note: Amounts do not include inflation unless otherwise noted below.    Appropriation Required   Information	Title: An ad	ct relating to charges for r	ented motor vehicle hicle charge provision	ons an unfair	ery fees, and	mm.	-		
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STATE	CITATION	SUMMARY	VLF Charge
Arizona	A.R.S. §28- 5810	5% on rentals not exceeding 180 days, used only for reimbursement of the amount of VLF imposed on rental car company.	5% - Mandatory
Connecticut	§12-692(b)-(c)	3% on vehicles rented in-state for rentals not exceeding 31 days. Surcharge imposed on total amount charged to renter. Used only for reimbursement of the amount of VLF imposed on the company.	3% - Mandatory
Hawaii	C.G.S. §437D- 8.4(a)(2)	1/365 of the VLF for the vehicle being rented for each full or partial 24-hour day the vehicle is rented, not to exceed the actual annual VLF on that vehicle.	Varies based upon particular vehicle. – Non-mandatory
Minnesota	M.S.A. §297A.135	3% of the sales price. It must be reported and paid to the commissioner of revenue. A lessor collecting the fee is entitled to a rebate of the fee collected equal to the amount of the fees collected	3% - Mandatory
Nebraska	Neb. Rev. Stat. §77-4501(1)- (2)	4.5% of rental amount, not including sales tax. Money collected in excess must be paid to the treasurer of the county where the transactions occurred.	4.5% - Mandatory
Rhode Island	Gen.Laws §31- 34.1-2	6% for gross receipts per vehicle on all rentals for each of the first 10 consecutive days. 50% of that is retained by the rental car company and 50% is remitted to the state.	6% - Mandatory
South Carolina	S.C.C. §56-31- 50	5% on rentals not exceeding 31 days. They may only be used for reimbursement of the amount of personal property taxes imposed and paid upon these vehicles by the vehicle owner or rental car company.	5% - Mandatory

Tennessee	T.C.A. §67-4- 1901	3% of the gross proceeds from the rental agreement (gas, insurance, etc.) for rentals not exceeding 31 days. Fees to be remitted back to the state.	3% - Mandatory
Texas	V.T.C.A., Occupations Code § 2301.851	Proportionate amount of title fees, registration fees, and property taxes paid in the preceding calendar year on the vehicle fleet.	\$1.75/day – Non- mandatory
Virginia	46.2-755(D) Code of Virginia	Allows for recoupment of VLF, airport concession fees, airport consolidated facility fees or other governmentally mandated fees. The fees must be disclosed in advertisement, in the contract and calculated based on direct costs.	See below – Non- mandatory
Wisconsin	Chapter 100.53	Allows for recoupment of title and registration fees so long as it is disclosed in advertising and on contracts.	\$.41/day – Non- mandatory
Wyoming	W.S. 1977 §31- 3-104	4%, any amount collected in excess of VLF is remitted to dept for distribution.	4% - Mandatory
New Laws in 2006			
Ohio		Recoup VLF on a per rental day calculation.	\$.26/day – Non- mandatory
Maryland		Recoup VLF so as to not over-collect.	\$.28/day – Non- mandatory
Montana		Recoup VLF so long as it is disclosed on contract and we do not over-collect.	\$1.49/day - Non- mandatory
New Hampshire		Recoup VLF so long as it is disclosed. No calculative method.	\$1.60/day – Non- mandatory
Virginia		Recoup VLF so long as it is disclosed and any overcollection must be forwarded to next year and we must reduce our rate.	\$.30/day - Non- mandatory
New Laws in 2007			

Maine	SB 1645	Recoup VLF; no calculative	\$1.50/day – <b>Non-</b>
		method	mandatory
Missouri	SB 82	Recoup VLF; no calculative	\$1.18/day - Non-
		method	mandatory
North	SB 1118	Recoup VLF; no calculative	\$.39/day - <b>Non-</b>
Carolina		method; any annual over-	mandatory
		collection shall be forwarded	
		to next year and reduce rate.	
New Laws in 2008			
Georgia	SB 181	Recoup VLF; no calculative	\$.92/day - Non-
_		method; any annual over-	mandatory
	4	collection shall be forwarded	
		to next year and reduce rate.	
Kentucky	HB 393	Recoup VLF; no calculative	\$.80/day - Non-
		method; any annual over-	mandatory
	- Annie - Anni	collection shall be forwarded	
		to next year and reduce rate.	
Massachusetts	SB 2416	Recoup VLF; no calculative	\$1.50/day - Non-
	i. Company	method; any annual over-	mandatory
		collection shall be forwarded	•
		to next year and reduce rate.	
Michigan	SB 1008	Recoup VLF; no calculative	\$.57/day - Non-
		method; any annual over-	mandatory
		collection shall be forwarded	
		to next year and reduce rate.	
New in 2009			
Arkansas	Attorney	Recoup VLF; no calculative	\$.79/day - <b>Non</b> -
	General	method; any annual over-	mandatory
	Opinion	collection shall be forwarded	•
	~	to next year and reduce rate.	
California	SB 10 (Special	Recoup INCREASED	\$.05/day - Non-
DOT LANGUAGE AND L	Session - 2009)	registration and titling fees	mandatory
And all the second seco	-	only.	, and the second
Washington	SB 5509	Recoup VLF; no calculative	\$.30/day - <b>Non-</b>
harr miscockings		method; any annual over-	mandatory
heldsteleter		collection shall be forwarded	***
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Oregon	SB 2818	Recoup VLF; no calculative	\$.37/day - Non-
***	*Announce and the second secon	method.	mandatory
Illinois	HB 2424	Recoup VLF; no calculative	\$.99/day - Non-
į	and the second	method; any annual over-	mandatory
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Material Parasity	minutatiqqidaaa	collection shall be rolled over	,
The color phone to the color pho	PERMIT		
Nevada	N.R.S.	collection shall be rolled over	\$1.33/day (est. law

recoupment, was eliminated and replaced with a per day recoupment with no calculative method; any overcollection is rolled to next year and reduce rate.	1) - Non-mandatory
Old law: 6% but not to exceed 4% of the cost of the rental. Fees must be remitted to the state.	

#### DEPARTMENT OF LAW

#### OFFICE OF THE ATTORNEY GENERAL

1031 WEST 4<sup>TH</sup> AVENUE, SUITE 200 ANCHORAGE, ALASKA 99501-5903 PHONE: (907)269-5100 FAX: (907)276-8554

#### **BUSINESS ADVISORY**

To: Alaska Rental Car Companies

From: Alaska Attorney General's Office

Commercial and Fair Business Section

Re: Vehicle Licensing Fees

Dated: August 30, 2006

Dear Owners and Managers:

This Business Advisory is to inform you that the Alaska Attorney General has determined the advertised price of a vehicle rental must include all fees and costs, except governmentally mandated taxes and airport facilities charges. Vehicle Licensing Fees ("VLF's") are not governmentally mandated charges, and thus must also be included in the advertised price. The advertised price must actually include the entire price to be paid by the renter, and not merely refer to additional "add-on" charges (i.e. "plus VLF").

Alaska's Unfair Trade Practices and Consumer Protection Act (the "Act"), AS 45.50.471 *et seq.* provides that all unfair methods of competition and unfair or deceptive acts or practices in the conduct of trade or commerce are unlawful. The Act also lists 50 specific practices that are declared to be unlawful, including:

Advertising goods or services with intent not to sell them as advertised. AS 45.50.471(b)(8);

Engaging in any conduct creating a likelihood of confusion or of misunderstanding and which misleads, deceives, or damages a buyer or a competitor in connection with the sale or advertising of goods or services. AS 45.50.471(b)(11); and

Using or employing deception, fraud, false pretense, false promise, misrepresentation, or knowingly concealing, suppressing, or

omitting a material fact with the intent that others rely upon the concealment, suppression or omission in connection with the sale or advertisement of goods or services whether or not a person has in fact been mislead, deceived, or damaged. AS 45.50.471(b)(12).

Charging a VLF could violate each of these subsections of the Act.

The Act has been interpreted liberally to protect consumers. State v. Oniell Investigations, Inc., 609 P.2d 520 (Alaska 1980). The language in the Act is patterned after the Federal Trade Commission ("FTC") Act, 15 U.S.C. §45(a)(1), and the Alaska Supreme Court has referred to the FTC Act for guidance. Matanuska Maid, Inc. v. State, 620 P.2d 182 (Alaska 1980). When analyzing whether any practice is "deceptive" under the Act, Alaska courts look to whether the practice has the capacity or tendency to deceive. All that is required is a showing that the practice is capable of being interpreted in a misleading way. Oniell, supra, 609 P.2d at 534-35.

A practice does not need to be deceptive to be unfair. "Unfairness" is determined by looking to a variety of factors, including:

- 1. Whether the practice, without necessarily having been previously considered unlawful, offends public policy as it has been established by statutes, the common law, or otherwise whether, in other words, it is within at least the penumbra of some common-law statutory, or other established concept of unfairness;
- 2. Whether it is immoral, oppressive, or unscrupulous;
- 3. Whether it causes substantial injury to consumers (or competitors or other businessmen).

Id.

Mandatory government fees, like taxes, are required to be charged on a per transaction basis by most state and municipal laws. In Alaska, for example, there is an excise tax imposed on every vehicle rental transaction for rentals less than 90 days. AS 43.52.080. The tax is 10% of the total fees and costs of the rental (3% for a recreational vehicle). This is a governmentally mandated tax that is collected on a "per rental" basis. Most car rental companies exclude this tax from the advertised price, which is appropriate.

There is no requirement, however, that car rental companies charge a per transaction amount to pay for a VLF. This is a non-mandated charge that is part of the cost of doing business. Thus, there is no correlation between a governmentally mandated tax, and a non-mandatory charge like a VLF. Car rental companies are not required to impose and collect a VLF separate and apart from the basic rental charge.

When comparing rental rates, consumers should know the entire charge for the rental excluding only governmentally mandated charges (taxes, airport facilities charges). This prevents the potential to mislead the consumer about the actual rental charge. There is a certain amount of consumer awareness and expectation that taxes and other governmentally mandated charges will be added to the advertised rental charge. When making a rental decision, the consumer should not have to guess about what other charges may be added to the advertised rate. A VLF can easily be confused with a governmentally mandated charge, or at a minimum, will have the "tendency to mislead" consumers in violation of the Act.

Please take immediate steps to comply with the Business Advisory by including any non-mandated charges, including VLF's, in the advertised price of all vehicle rentals. Failure to comply with this requirement can subject you to minimum penalties of \$1,000 and maximum penalties of \$25,000 for each transaction in which a VLF is not included in the advertised price of the rental.

You may contact Ed Sniffen in our office at (907)269-5200 if you have any questions.

Sincerely, DAVID W. MÁRQUEZ ATTORNEY GENERAL

By:

Clyde E. Sniffen, Jr. Assistant Attorney General

CES/sjm