

# ALASKA STATE LEGISLATURE

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## Representative Dan Saddler

*Serving Chugiak-Eagle River & Peters Creek*

### Sponsor Statement

#### House Bill 20, Version N

*“An Act relating to fees for paper documents; and relating to unfair trade practices.”*

House Bill 20 would prevent businesses from charging customers an extra fee or a different – typically higher – rate for services when they choose to receive paper copies of statements, invoices and other documents, instead of going “paperless.”

Not all Alaskans have consistent internet access in their homes. Unfairly being charged a higher rate for the same service punishes them for something that may be out of their control.

Additionally, not all members of Alaska’s elderly population are computer savvy and can easily access online documents. This same population may be on a fixed income and disproportionately feel the impact of an additional service charge each month.

HB 20 seeks to end the system of charging different fees or rates for customers depending on whether they choose to go “paperless,” and by doing so would protect Alaskans from this unfair business practice.